## **Instruction Guide**

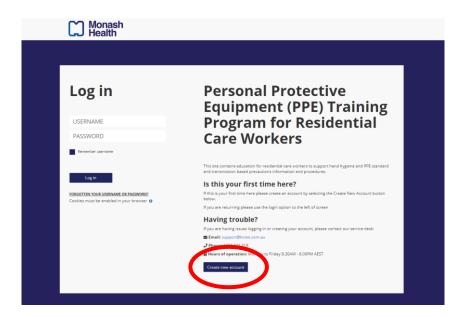
# Register an account for the Personal Protective Equipment (PPE) Training Program for Residential Care Workers learning portal

#### STEP 1: Click on the following link, or copy and paste it into your browser

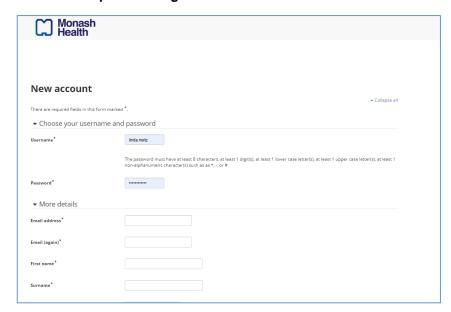
https://training.monashhealth.org

If this is your first time to the site, you will need to create an account.

#### STEP 2: Click on 'Create new account'



#### STEP 3: Complete the registration form.



#### **Fields**

Username	Type in a username that you will remember. Example: john.smith
Password	Type in password that you will remember. Your password must have at least 8 characters and contain:  • At least 1 digit/number  • At least 1 lower case letter(s)  • As least 1 upper case letter(s)  • At least 1 non-alphanumeric character such as @, #, !, %  Tip! It might be worth writing your username and password down for later
Email address	Type in your email address. Note - You cannot use the same email for more than one account.
First Name	This is the name that will appear on your certificate of completion.
Surname	This is the name that will appear on your certificate of completion.
Facility/Organisation	Select the facility/organisation you work from the drop down list. You can start to type the facility/organisation to help filter your search.
Suburb/Post code	Select the suburb that your facility is located. You can start to type the postcode or suburb to help filter your search.
Role	Select the type of role you hold from the drop down menu.

#### STEP 4: Click 'Create my new account' to continue.

You will receive a message to check your email.

Create my new account

## STEP 5: Open your email account and look for an email from:

From: Kineo Support (noreply@training.monashhealth.org via kineo.com.au) Subject: Victoria - PPE Training for Residential Care Workers: account confirmation

#### STEP 6: Click on the link in the email sent to you to verify your account.

#### Having trouble?

If you are having issues logging in or creating your account, please contact our service desk:

Email: support@kineo.com.au

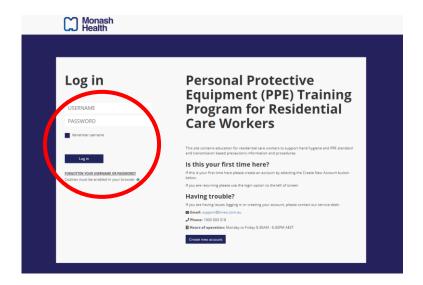
Phone: 1300 303 318 Hours of operation: Monday to Friday 8.30AM - 6.00PM AEST

## Access your Personal Protective Equipment (PPE) Training Program for Residential Care Workers learning

#### STEP 1: Click on the following link, or copy and paste it into your browser

https://training.monashhealth.org

#### STEP 2: Enter the username and password you used to create the account. Click Log in.



## **STEP 3: Access courses**

You have two courses to complete.

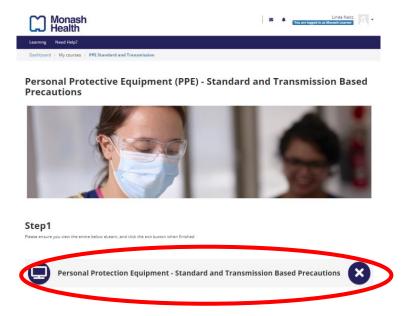
Additional resources are also available if you want to watch any of the videos later or print any more information.

You can access a course by clicking on the image (shown below)



#### STEP 3: Complete all of the course activities

Click on an activity to start your learning.

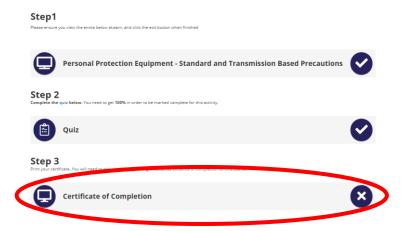


#### STEP 4: Access your certification of completion

Once you have successfully completed all of the activities, you can print your certificate of completion.

You will also receive an email with your certificate attached.

You are required to give your certificates to your manager.



## STEP 5: Access your certification of completion

Face to face training will be made available soon. Please keep checking this site for more information.